AIG-101 Series User Manual

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www.moxa.com/products



AIG-101 Series User Manual

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Overview

The AIG-101 is an entry IIoT gateway that connects Modbus RTU/ASCII/TCP to the Azure, AWS, and MQTT cloud platforms. To integrate existing Modbus devices onto the cloud platform, use the AIG-101 as a Modbus master to collect data and transmit the data to the cloud. The MQTT standard with supported cloud solutions on the AIG-101 leverages advanced security, configuration, and diagnostics for troubleshooting to deliver scalable and extensible solutions that are suitable for remote monitoring applications such as energy management and assets management.

Connecting the Power

The unit can be powered by connecting a power source to the terminal block:

- 1. Loosen or remove the screws on the terminal block.
- 2. Turn off the power source and then connect a 9–36 VDC power line to the terminal block.
- 3. Tighten the connections, using the screws on the terminal block.
- 4. Turn on the power source.

Note that the unit does not have an on/off switch. It automatically turns on when it receives power. It takes a couple of seconds for the system to boot up. Once the system is ready, the SYS LED will light up. Power terminal block pin assignments are shown below:



9-36 VDC

Connecting the Serial Devices

The AIG device supports connecting to Modbus serial devices. The serial port uses the DB9 male connector. It can be configured by software for the RS-232, RS-422, or RS-485 mode. The pin assignment of the port is shown below:

1 5	Pin	RS-232	RS-422	RS-485
	1	DCD	TxD-(A)	-
	2	RxD	TxD+(B)	-
	3	TxD	RxD+(B)	Data+(B)
	4	DTR	RxD-(A)	Data-(A)
6 9	5	GND	GND	GND
0 9	6	DSR	-	_
	7	RTS	-	-
	8	CTS	-	-
	9	-	_	_

Connecting to a Network

Connect one end of the Ethernet cable to the AIG's 10/100M Ethernet port and the other end of the cable to the Ethernet network. The AIG will show a valid connection to the Ethernet by LAN1/LAN2 maintaining solid green color.

Access to the Web Console

Access to the web console to configure the AIG by just inputting the default IP address (default LAN1: 192.168.126.100; default LAN2: 192.168.127.100) or use AIG QuickON to scan the AIG in the network.

When you use default IP to access, do the following:

- 1. Ensure your host and AIG are in the same subnet (AIG default subnet mask: 255.255.255.0).
- When you connect to LAN1, input <u>https://192.168.126.100:8443</u> in your web browser; when you connect to LAN2, input <u>https://192.168.127.100:8443</u> in your web browser.
- 3. Input default account and password

Default account: **admin** Password: **admin@123**

ΜΟΧΛ	
Sign in to AIG-101-T	
Account admin	
Password admin@123	Ø
	SIGN IN

4. Login successful



To access the AIG using the AIG QuickON tool, do the following:

- 1. Run the AIG-QuickON-x.x.x-xxxxxxxxxxxxxxexe to install the tool.
- 2. At the Welcome screen, click Next to continue.
- 3. At the **Select Destination Location** window, click **Next** to continue. You can change the destination directory by first clicking on **Browse...**
- 4. At the **Select Additional Tasks** window, click **Next** to continue.
- Click Install to copy the software files.
 A progress bar will appear. The procedure should take only a couple of seconds to complete. A message will show to indicate that the AIG QuickON has been successfully installed.
- 6. Go to **Start** > **Program** > **AIG QuickON** folder > **AIG QuickON** and run the tool to automatically scan for AIG devices.
- 7. If a device is locked, click **Unlock Device** and use the login Account and Password. (Default Account: admin, Password: admin@123).
- 8. To access the device, click **Open Web Console**.

	мохл	AIG QuickON						
å	Provisioning	Provisioning						
()	About	After scanning the devices, pleas then you can choose a provision > Show scan explanations	se select and unlock the targ ing action to execute the pro	jeted devices, ovisioning task.				
							Q SEARCH	SCAN
		🔲 Serial No. 🗸	Model Name	Permission Status	Firmware Version	IPv4		
		TAAIG1010405	AIG-101-T-AP	⊘ Locked		192.168.127.	5:8443	:
						Items per page: 10 👻	1 - 1 of 1	$\langle \rangle \rangle$
AI	G QuickON					l	Unlock Device	
Р	rovisioning						Set Network	
Af	ter scanning the devices, p	lease select and unlock the t	argeted devices,				Import Config.	
	en you can choose a provis Show scan explanations	ioning action to execute the	provisioning task.				Export Config.	
						Firmware Upgrade		
	1 item(s) selected					C UNLOCK	More Information)N -
	✓ Serial No. 🕹	Model Name	Permission Status	5	Firmware Version	IPv4	Open Web Console	ß
	TAAIG1010405	AIG-101-T-AP	⊘ Unlocked		1.0.0	192.168.127.5:8	3443	
					ltem	s per page: 10 👻	1 – 1 of 1 🛛 🛛 🕹	$\langle \rangle \rangle$

Overview

System Overview

This page gives you an overview of the gateway's status.

System information provides basic information such as model name, serial No., and firmware version.

Event logs and protocols status provide useful information for troubleshooting purposes.

Storage usage provides the remaining storage for the system or SD card.

	AIG-101-T				Administrator admin
OVERVIEW	System Overview				
System Overview	Home > Overview > System Overview				
Metwork Overview	System Information	Event Log			
SYSTEM CONFIGURATION	Моха	Severity Category	Event Name	User	Date and Time
📸 System Settings 4		Warning modbus	function failed		Sep 11, 2022 20:40:28
🛱 Moxa Device Extension 🤞		Warning system	system load 5 min >= 1	-	Sep 11, 2022 02:06:24
SOUTHBOUND PROTOCOL	Model Name AIG-101-T Serial No. TAAIG1010401	Warning system	system load 5 min >= 1		Sep 08, 2022 19:06:29
™t∰ Modbus Master	Firmware Version 1.0.0	Warning modbus	function failed		Sep 08, 2022 18:31:45
TAG HUB	Current WAN LAN1 IPv4 10.123.12.27				
🇞 🛛 Tag List	MAC Address 00:90:E8:01:01:31 Coordinates 24,95002,121.551753	Protocol Status		Storage Usage	
🕼 🛛 Tag Management	「 」 単語市 「 学徳市 Maxa ×	Protocol Status	s		
📰 Tag Data Processing	en anno Moxa anno Moxa Ann	Aws IoT Core 😒 Di	isable	Disk Name System	
NORTHBOUND PROTOCOL		Azure IoT Device 🛛 🛇 Di	isable		
Azure IoT Device		MQTT Client 📀 Of	к	Used Unused 1392 MB 4658 MB	4.66GB free of 6.05GB
AWS IoT Core		Modbus Master	/arning		

Network Overview

This dashboard displays information on the WAN and LAN interfaces and the network traffic passing through the interfaces.

Network Status shows whether the gateway can connect to the Internet.

Network Overview Home > Overview > Network Overview		
Network Status		
		Internet
Moxa Device	Network	Internet
	 Connected to the Internet 	

WAN

WAN displays information of the data sent and received through the WAN interfaces. You can select the interface that you want to monitor. In addition, other details on the usage of the WAN interfaces are displayed on the page. The information is refreshed every 10 seconds.

WAN LAN			
Network Traffic			Ethernet(LAN1) 🗸
Data Sent: 10.1 KB Data Received: 21.1 KB			
25.0			
20.0			
15.0			
10.0			
5.0			
0.0			00:13:24 00:13:34 00:13:34 00:13:44
			~ .
WAN Interface			C :
Cellular (Cellular1)	Information		
#1 II @ No Sim	Information		Go to ec
	General 🔨		
Ethernet (LAN1) Current		Q1 11	
#2 <-> Ethernet (LAN1) Current Connected	Mode IDv4 Address	: Static	
#2 4.5	IPv4 Address	: 10.123.12.27	
#2 6.5			
#2 4.5	IPv4 Address Subnet Mask MAC Address	: 10.123.12.27 : 255.255.254.0	

LAN

Information on the LAN interfaces is organized under the **LAN** tab and includes information on the usage of the interfaces and the traffic passing through them.

WAN LAN		
LAN Interface		G :
#1 Connected	Information	Go to edit
 Connected 	General A	
	Mode : Static	
	IPv4 Address : 192.168.127.100	
	Subnet Mask : 255.255.255.0	
	MAC Address : 00:90:E8:01:01:32	

System Configuration

System Settings—General

Go to **System Settings > General > System** to specify a new server/host name and enter a description for the device.

	AIG-101-T	
OVERVIEW	General	
System Overview	Home > System Configuration > System Settings > General	
Network Overview	System Time GPS	
SYSTEM CONFIGURATION	Server/Host Name Moxa	
🝶 System Settings 🔹		
General	Description - optional Factory A1	
IP Address		
Cellular	SAVE	
Serial		

Parameter	Value	Description
Sonvor/Host Namo	Alphanumeric	You can enter a name to identify the unit, such as one that is based
Server/Host Name	string	on the function.
Description -	Alphanumeric	You can enter a description to help identify the unit location, such as
optional	string	"Cabinet A001."

Go to **System Settings > General > Time** to select a time zone. Choose between the Manual or Auto option to update the system time.

	AIG-101-T	Administrator admin
OVERVIEW	General	
System Overview	Home > System Configuration > System Settings > General	
👲 Network Overview	System Time GPS	
SYSTEM CONFIGURATION	Current date and time: Oct 14, 2022 18:00:19	
📑 System Settings 4	Time Zone (GMT +08:00) Asia/Taipei	
🛱 Moxa Device Extension 🤞	Sync Mode	
SOUTHBOUND PROTOCOL	Manual 💿 Auto	
T Modbus Master	Interval (sec) 7200	
TAG HUB	Source	
🍖 🛛 Tag List	NTP Server •	
🚯 Tag Management	Time Server pool.ntp.org	
Tag Data Processing	powinthiora	
NORTHBOUND PROTOCOL		

Parameter	Value	Description
Time Zone	User's selectable time zone	The field allows you to select a different time zone.
Sync Mode	Manual Auto	Manual: input the time parameters by yourself Auto: it will automatically sync with time source. NTP and GPS can be selected. NOTE: When the Auto mode is selected, in general, it takes 2 to 4 minutes. If the satellite search is slower, it could take up to 12 minutes (worst-case scenario)
Interval (sec)	60 to 2592000	How long to sync the time source
Source	NTP Server GPS	How to sync the time clock
Time Sever	IP or Domain address (e.g., 192.168.1.1 or <u>pool.ntp.org</u>)	This field is required to specify your time server's IP or domain name if you choose the NTP server as the source

Go to **System Settings > General > GPS** to view the GPS location of the device on a map. There are two options:

- 1. Input latitude and longitude in **manual**.
- 2. check the **Automatically adjust coordinates for GPS changes** option if you want the system to automatically update the device coordinates.

	AIG-101-T	Administrator admin
OVERVIEW	General	
System Overview	Home > System Configuration > System Settings > General	
👳 Network Overview	System Time GPS	
SYSTEM CONFIGURATION	Manually enter coordinates	
📑 System Settings 🔹	O Automatically adjust coordinates for GPS changes Coordinates	
General	Latitude Longitude	
IP Address	24,95002 , 121.551753	
Cellular	()和二· 病平市 _ 用天区 _ 用天区	
Serial		
🛱 Moxa Device Extension 4	renar ¹ 三明市 編州市 → Moxa ↑ 全変あ、4月市 → 小惑素市	
SOUTHBOUND PROTOCOL	发发市 漏田市 石 曲	
"To Modbus Master	в анв ант ант	
TAG HUB	<u>汕头市</u> 皇南市	
🇞 Tag List	Ristrin ■ Leaflet © OpenStreetMap contributors	
🚯 Tag Management	SAVE	

System Settings—IP Address

Go to System Settings > IP Address to view and configure LAN1 and LAN2 network settings.

To configure the network, do the following:

- 1. Choose LAN1 or LAN2 for configuration.
- 2. Select the WAN (Wide Area Networks) or LAN (Local Area Networks).
- 3. Select **DHCP** or **Static** mode.
- 4. Configure IP address, Subnet mask, Gateway, and DNS.

	AIG-101-T	Administrator admin
OVERVIEW	IP Address	
System Overview	Home > System Configuration > System Settings > IP Address	
Metwork Overview	LAN1 LAN2	
SYSTEM CONFIGURATION	Type of connectivity WAN (Wide Area Networks)	
👗 System Settings 🔹 👻	Mode	
General	DHCP: Obtain an IP address automatically.	
IP Address	Static: Specify the IP address to assign.	
Cellular	V IPv4 Address	
Serial	10 , 123 , 12 , 27	
👼 Moxa Device Extension 🔞	Subnet Mask 255 . 255 . 254 . 0	
SOUTHBOUND PROTOCOL		
T Modbus Master	Gateway-optional 10 . 123 . 12 . 1	
TAG HUB	Preferred DNS Server - optional 10 , 168 , 1 , 24	
🇞 Tag List		
🐞 Tag Management	Alternate DNS Server - optional	

Parameter	Value	Description
	WAN	
Types of connectivity	LAN	WAN: Wide Area Networks
Types of connectivity	(Note: PS: LAN2 only supports	LAN: Local Area Networks
	LAN)	
Mode	DHCP	DHCP: Gets the IP address automatically.
mode	Static	Static: Specify the IP address
	LAN1 default: 192.168.126.100	
IPv4 Address	LAN2 default:	The IP (Internet Protocol) address identifies the
IPV4 Audress	192.168.127.100(or other 32-bit	server on the TCP/IP network
	number)	
Subnet Mask	Default: 255.255.255.0 (or other	Identifies the server as belonging to a Class A, B,
Subliet Mask	32-bit number)	or C network.
Catoway optional	0.0.0.0 (or other 32-bit number)	The IP address of the router that provides
Gateway—optional		network access outside the server's LAN.
Preferred DNS Server	0.0.0.0 (or other 32-bit number)	The IP address of the primary domain name
-optional		server.
Alternate DNS	0.0.0.0 (or other 32-bit number)	The IP address of the secondary domain name
Server— optional		server.

System Settings—Cellular

Go to **System Settings > Cellular** to view the current cellular settings. Here you can enable or disable cellular connectivity on your device, create profiles, manage **Profile Settings**, and enable or disable the connection **Check-alive** function to optimize the cellular connection.

	ΜΟΧΛ	AIG-101-T	Administrator admin
	Network Overview	Cellular	
SYST	EM CONFIGURATION	Home > System Configuration > System Settings > Cellular	
.	System Settings •	CELLULAR1	
	General	Enable cellular data communication	
	IP Address	Profile Settings	
•	Cellular	Create and manage profiles for a SIM with its data plan.	
	Serial	Network Type Auto	
ωĥ.	Moxa Device Extension ◀	Connection Retry Timeout (sec) 120	
SOUT	HBOUND PROTOCOL		
₽Ţ ⁸	Modbus Master	Mode S Auto Auto detect the correct mobile operator and create a profile	
TAG H	IUB	O Manual	
Q	Tag List	Create customized profile	

First, you must select a network type Auto, 3G, or 4G.

۶		

NOTE

If you are not sure about the type of network, select Auto (default)

To connect a mobile operator, you can either select **Auto** mode to create a customized profile automatically, or **Manual** mode to create customized cellular profiles. **Create**, **Edit**, or **Delete** cellular profiles here.

To create a new cellular connection profile, do the following:

- 1. Click + CREATE.
- 2. Specify a unique **Profile Name**.
- 3. Specify the target **SIM** card.
- 4. Enter the **PIN Code** if your SIM card requires it. **NOTE:** Three wrong attempts will lock the SIM card.

- 5. Choose a **Carrier**. (**NOTE:** This option is displayed only if the cellular module supports carrier switching.)
- 6. Refer to instructions from your cellular carrier to select **Static** or **Dynamic** APN and configure the corresponding settings.

ofile Name	
M	
IM1	
Pin Code - optional	
Carrier	
NTT	-
PDP CID	
1	
APN Type	
Static	-
APN	

- 7. Click DONE.
- 8. On the **Cellular** setting page, click **SAVE**.

When you click **SAVE** on the Cellular section, the module restarts to apply the changes. The settings will take effect after the cellular module is successfully initialized.

The **Check-alive** function will help you maintain the connection between your device and the carrier service by pinging a specific host on the Internet at periodic intervals.

In some circumstances, a system reboot might bring an unstable or malfunctioning device back to a normal state. To enable automatic system reboot, select the **Reboot the unit when ping to the target host failed continuously for a certain amount of time** option and specify a reboot interval.

arget Host	Ping Interval (sec)
.8.8.8	60
Reboots the device when	pings to the target host fail continuously
for a specified time interv	val.
for a specified time interv	/al.
	val.
Reboot Timer (min)	/al.
Reboot Timer (min) 20	ral. ner should be higher than ((total

Go to Network Overview > WAN if you want to check the cellular network's connection status afterwards.

System Settings—Serial

Go to **System Settings > Serial** to view and configure serial parameters. (Once you connect the UPort 1100/1200 Series into the gateway, the extended serial ports will be shown here.)

To configure serial setting, do the following:

- 1. **Click** the COM port.
- 2. **Configure** the baudrate, parity, data bits, and stop bits when enabling Modbus RTU/ASCII mode. (Incorrect settings will cause communication failures.)
- 3. Click **Save** for the settings to take effect.

	MOXA	AIG-101-T							Administrator admin
OVERVIEW	(Serial							
≣≜ Sys	stem Overview	Home > System Configuration	on > System Settings > Serial						
🔮 Ne	twork Overview							Q SEAR	CH C REFRESH
SYSTEM C	CONFIGURATION	Port	Source	Interface	Baud Rate	Parity, Data Bits, Stop Bits		Flow Control	
👗 Sys	stem Settings 👻	#1 COM1	System	rs422	4800	odd, 8,1		none	:
	eneral	#2 COM2	System	rs422	4800	odd, 8,1		none	:
	Address	#3 COM3	Uport	rs485-2w	4800	odd, 8,1		none	:
	llular						Items per page: 10	▼ 1 - 3 of 3	< < >>
	rial								
	oxa Device Extension 《								
	UND PROTOCOL								
"t" Mo	odbus Master								
	NOXA	AIG-101-T							Administrator admin
OVERVIEW	v	← Port #1							
Sy:	stem Overview		ion > System Settings > Serial > I	Port #1					
👲 Ne	twork Overview	Serial Settings							
SYSTEM C	CONFIGURATION	Interface	Ţ						
🝶 Sy:	stem Settings 🔹	rs422							
Ge	eneral	Baud Rate 4800	*						
IP	Address	Parity							
Ce	ellular	odd							
• Se	rial	Data Bits	. (0) 8						
wa⊊ Mo	oxa Device Extension 🤞	Stop Bits							
SOUTHBO	UND PROTOCOL	1 2 Flow Control							
™t∰ Mo	odbus Master	none	-						
TAG HUB		SAVE	E						
Para	ameter	Valu	e		Descrip	tion			
		rs232							
Tata		rs422	2						
Inter	rface	rs485	5-2w						
		rs-48	-						
	d Rate		o 921600						
Parit			, odd, even,	space, mark	:				
	Bits	5, 6,	7,8						
Stop	Bits	1, 2							
Flow	Control	none hardv			Hardwar	e: flow control	by RTS/CT	S signal	

Moxa Device Extension—ioLogik

The AIG device can easily extend I/O interfaces by connecting to ioLogik devices. Here are the supported models:

- ioLogik E1210, ioLogik E1210-T
- ioLogik E1212, ioLogik E1212-T
- ioLogik E1214, ioLogik E1214-T
- ioLogik E1211, ioLogikE1211-T
- ioLogik E1213, ioLogikE1213-T
- ioLogik E1240, ioLogikE1240-T
- ioLogik E1241, ioLogikE1241-T
- ioLogik E1242, ioLogikE1242-T

NOTE

A maximum of 4 ioLogik devices can be connected to the AIG.

Before configuration the ioLogik, connect it to **LAN2** of this device, and then go to **Moxa Device Extension** > **ioLogik**. To extend I/O interfaces, do the following:

1. Click + ADD and go to the wizard setting page.

ioLogik Home > System Configuration > Moxa Device Extension > loLogik	
■ ioLogik Linked I/O Devices	+ ADD
There is no I/O device. Click + ADD to add I/O device.	

2. Click the icon to click **Network Settings**, input **Password "moxa"**, change network settings, and click **DONE**.

Device Selection	n	2 B	asic Settings	3 Editing Tag Nam
lect a device that y plement can not ha d the devices on th	rou want to implement. The dev ave the IP conflict with LAN2, th ne scan list.	ice you want to e managed devices,		
				لِيَّے) SCAN
Model Name	Interface	Status	IP Address	Mac Address
E1212-T	8xDI, 8xDIO	کې Unmanaged	192.168.127.253	00:90:e8:aa:6e:99
E1210	16xDI	⇔ Managed	192.168.127.211	00:90:e8:a4:36:b Network Settings
E1212	8xDI, 8xDIO	🗞 Unmanaged	192.168.127.254	00:90:e8:a5:1d:d Locate
E1214	6xDI, 6xRELAY	کې Unmanaged	192.168.127.201	00:90:e8:a5:3d:9 Open Web Console 🗵
E1214	6xDI, 6xRELAY	هې Unmanaged	192.168.127.245	00:90:e8:a6:f0:20

dit Network	setti	ngs				
INFO: The dev address shou reboot after y	ld be un	ique within	the ma	naged dev		
AN2 IP Address	: 192	2.168.127.1	100			
AN2 Subnet Ma	sk: 255	5.255.255.0	D			
ioLogik						
IP Address						
192		168		127		253
Subnet Mark						
Subnet Mark 255		255	182.8	255		0
	ŭ	255		255	s.	0

3. Click **SCAN** if the ioLogik has not been detected* yet.

4. Choose the model you want to configure, then click **NEXT**.

Device Selection			2 Basic Settings			
lect a device that y plement can not h d the devices on th	you want to implement. The de ave the IP conflict with LAN2, t ne scan list.	vice you want to he managed devices,				
	the machine to be searched ag ngs. Please click the scan butt nds.					
					🛋 SCAN	
Model Name	Interface	Status	IP Address	Mac Address		
E1212-T	8xDI, 8xDIO	∾ Unmanaged	192.168.127.253	00:90:e8:aa:6e:99	:	
	16xDI	🖙 Managed	192.168.127.211	00:90:e8:a4:36:b8	0 0 0	
E1210						

5. Input the **password "moxa"** for security policy, then click **CONFIRM**.

 Add Remote I/O Device 		
Device Selection	2 Basic Settings	
		o ragina
Please enter the password of Remote I/O device to complete authentication.		
Click "CONFIRM" directly if Remote I/O hasn't set the password.		
Password		

6. Specify **Device Name** and **Poll Interval**, then click **NEXT**.

Device Selection	2 Basic Settings	3 Tag Name Editi
Device Name		
my_first_io		
Poll Interval (Sec)		
1		
Model Name : E1210		
Interface : 16xDI		
Firmware Version : V3.2		
P Address : 192.168.127.127		
Subnet Mask : 255.255.255.0		
Mac Address : 00:90:e8:a4:36:e1		

7. (Optional) Edit Alias Name.

Add Remote I/O	Device				
Device Selection			Basic S	ettings	3 Tag Name Editi
ag Information					
Device					^
Tag Name			Тад Туре	Read/Write	
Device_Status			INT32	Read	
DI					^
Channel	Mode	Alias Name		Tag	
DI-0	DI	DI-000000		DI-000000_DI_Status	:
DI-1	DI	DI-0111111		DI-0111111_DI_Status	Edit Alias Name
DI-2	DI	DI-02345888		DI-02345888_DI_Status	

8. Click **DONE**.

DLOG	jik ystem Configuration > Moxa Device Extension > IoLogik	
ioL	Logik	
nked I	I/O Devices	+ ADI
ŝ	my_first_io ● Connected	MANAGE -
	Model Name: E1210 Interface: 10x0I Firmware Version: V3.2	
	IP Address: 192.168.127.127 Subnet Mask: 255.255.255.0	
	MAC Address: 00.9026:a4:36e1 Poll Interval (sec): 1 View Tag Information	

NOTE

*Ensure that both devices are under the same subnet mask.

Once you manage the ioLogik, meaning that all the I/O data has been sent to tag hub, you can check the corresponding tags in the **Tag List.**

Fag List Iome > Tag Hub > Tag List					
			় Type to sear	ch Name	
Provider	Source	Name	+ Add a filter		
modbus_serial_master	ddd	status		int32	Read
modbus_tcp_master	test	status		int32	Read
remoteio	my_first_io	DI-08_DI_Status		boolean	Read
remoteio	my_first_io	DI-14_DI_Status		boolean	Read
remoteio	my_first_io	DI-13_DI_Status		boolean	Read
remoteio	my_first_io	DI-12_DI_Status		boolean	Read
remoteio	my_first_io	DI-11_DI_Status		boolean	Read
remoteio	my_first_io	DI-10_DI_Status		boolean	Read
remoteio	my_first_io	DI-09_DI_Status		boolean	Read
remoteio	my_first_io	DI-15_DI_Status		boolean	Read

If you want to do other settings, such as edit the poll interval, open the web console, and remove the device, click **MANAGE**.

Logik	
ne > System Configuration > Moxa Device Extension > IoLogik	
loLogik	
iked I/O Devices	+ AD
my_first_io	MANAGE -
Model Name: E1210 Interface: 16x01	Edit Poll Interval
Firmware Version: V3.2 IP Address: 192.168.127.127	Device Authentication
Subnet Mask: 255.255.25.0 MAC Address: 0090/e8:a4:36:e1	Open Web Console 🗵
Poll Interval (sec): 1 View Tag Information	Remove Device

NOTE

The maximum number of ioLogik units supported is 4. The performance of tag acquisition, processing, and transmission depends on overall system usage, including Modbus, cloud services, and tag processing.

Moxa Device Extension–UPort

The device easily extends serial ports by connecting the UPort 1100/1200 Series to a USB interface on the front panel. These UPort models are supported:

- 1. UPort 1100
- 2. UPort 1130, UPort 1130I
- 3. UPort 1150, UPort 1150I
- 4. UPort 1250, UPort 1250I*

•

*Note that external power is needed for the UPort 1250I.

NOTE

After connecting the UPort to this device, go to **Moxa Device Extension > UPort** to view whether the UPort has been detected.

- Once this UPort has been detected, it will show the UPort model name and status in the list.
- If this UPort is not detected, unplug and plug in the UPort, then click **REFRESH**.

UPort Home > S	t ystem Configuration > Moxa Device Extension > UPort	
Manag	ed UPort Device	C REFRESH
â	UPort_1130 Connected COM Port: 1	REMOVE

When the UPort has been detected, you can go to **System Settings > Serial** to see the new COM port shown as below. The user experience is just like the native COM ports. You can change the serial parameters and configure Modbus settings on the COM port.

Serial Home > System Configuration	on > System Settings > Se	ial				
					Q SEARC	CH C REFRESH
Port	Source	Interface	Baud Rate	Parity, Data Bits, Stop Bits	Flow Control	
#1 COM1	System	rs422	4800	odd, 8,1	none	:
#2 COM2	System	rs422	4800	odd, 8,1	none	:
#3 COM3	Uport	rs485-2w	4800	odd, 8,1	none	:
					Items per page: 10 💌 1 – 3 of 3 🛛	< > >1
Hondbus Maste Home > Southbound Protoco	I > Modbus Master Pr					MANAGE -
Modbus TCP TCP 1 Device , 2 Comma Modbus RTU/ASCII	nds					
COM1 (RTU) 1 Device, 3 Commar	nds	COM2 (RTU) Not configured		COM3 (RTU) Not configured		

If we want to change to another UPort, do the following:

- 1. Backup Modbus configuration file that is based on UPort's COM port.
- 2. Unplug **UPort** from the device.
- 3. Click **REMOVE**.
- 4. **Plug** in another new UPort.
- 5. Press **REFRESH**, then the new UPort should be detected.

NOTE

The configuration of serial parameters and Modbus settings on the COM could be deleted. Ensure to do the configuration backup before replacing it with a new one.

Southbound Protocol

Modbus Master

Go to **Modbus Master** to configure Modbus commands to collect the data from Modbus TCP, Modbus RTU, Modbus ASCII devices.

To create a new Modbus Master to collect data, do the following:

- 1. Click **TCP** under Modbus TCP or **COMx** under Modbus RTU/ASCII.
- 2. Click **ADD DEVICE** and go to the 3-step wizard page.
- 3. Input device name, slave ID, IP Address, and TCP port, then press NEXT.
- 4. Click + ADD COMMAND to add Modbus commands to collect the data, then press NEXT.
- 5. Click **DONE** if you have confirmed the settings are correct.
- 6. Click GO TO APPLY SETTINGS and APPLY for the settings to take effect.

Modbus Master			
Modbus Master Version: 1.4.1			MANAGE -
Device Event: Enable Command Event: Enable			
Modbus TCP			
TCP Not configured			
Modbus RTU/ASCII			
COM1 (RTU) 1 Device, 1 Command	COM2 (RTU) Not configured		
			DISCARD

Modbus TCP

Basic Settings

When you access the Modbus TCP setting page, you will first need to configure the basic settings.

← TCP ▾	
Home > Protocol > Modbus Master >	> Modbus TCP > TCP
Operation Mode: TCP 💽 -	
۹ Search command name	Basic Settings
ADD DEVICE	Initial Delay (ms) 0
	Maximum Retry 3
	Response Timeout (ms) 1000
	CANCEL SAVE o view its details.

Parameter	Value	Default	Description
Initial Delay (ms)	0 to 30000	0	Some Modbus slaves may take more time to boot up than other devices. In some environments, this may cause the entire system to suffer from repeated exceptions during the initial bootup. After booting up, you can force the AIG to wait some time before sending the first request by setting a value for this parameter.
Maximum Retry	0 to 5	3	Configure how many times AIG will retry to communicate with the Modbus slave when the Modbus command times out.
Response Timeout (ms)	10 to 120000		You can configure a Modbus master to wait a certain amount of time for a slave's response. If no response is received within the configured time, the AIG will disregard the request and continue operation.

Modbus Device Settings

After configuring the basic settings, configure related parameters to retrieve data from the Modbus device. In the beginning, press **ADD DEVICE** and go to the wizard to guide you through the configuration step by step.

← TCP -
Home > Southbound Protocol > Modbus Master > Modbus TCP > TCP
Operation Mode TCP 💽
Q. Search Command Name
ADD DEVICE
Select a device to view its details.

Step 1. Basic Settings

Enter in the basic parameters for the Modbus TCP device.

← Create New Device		
1 Basic Settings	Command	Conf
Enable This Device		
Device Name SE_Meter		
Slave IP 192 . 168 . 127 . 50		
Slave Port 502		
Slave ID		
<u>-</u>		
		CANCEL

Parameter	Value	Default	Description
	Alphanumeric string and		
Device Name	characters (~) are	-	Name your Modbus device
	allowed		
IP Address	0.0.0.0 to 255.255.255.255	-	The IP address of a remote slave device.
Slave Port	1 to 65535	502	The TCP port number of a remote slave device.
Slave ID	1 to 255	-	The slave ID of a remote slave device.

Step 2. Command

When you configure the device for the first time, select Manual mode and press ADD COMMAND.

The command settings will pop up.

← Create New De	Add Command						
	Enable this command						
Basic Settings	Basic						3 Confirm
Mode	Command Name						
Manual O Import							
SE_Meter	Function 03 - Read Holding Registers			T		+ ADD C	OMMAND
No. Command Name	Read Holding Registers Read Starting Address	Read Quantity			Poll Interval (ms)	Enable	
There are no commands	0	10			e.		
	Trigger Cyclic			*	Items per page: 10 💌	0 of 0 < <	> >1
	Poll Interval (ms) 1000						
		C	CANCEL	DONE			
< BACK	-					CANCEL	NEXT >

Parameter	Value	Default	Description
Command Name	Alphanumeric string and characters (~ -) are allowed	-	Name the command
Function	01 - Read Coils 02 - Read Discrete Inputs 03 - Read Holding Registers 04 - Read Inputs Registers 05 - Write Single Coil 06 - Write Single Register 15 - Write Multiple Coils 16 - Write Multiple Registers 23 - Read/Write Multiple Registers	03 – Read Holding Registers	How to collect data from the Modbus device
Read Starting Address	0 to 65535	0	Modbus registers the address for the collected data
Read quantity	Read Coils: 1 to 2000 Read Discrete Inputs: 1 to 2000 Read Inputs Registers: 1 to 125 Read Holding Registers: 1 to 125 Read/Write Multiple Registers: 1 to 125	10	Specifying how much data to read
Write start address	0 to 65535	0	Modbus registers the address for the written data
Write quantity	Write Multiple Coils: 1 to 1968 Write Multiple Registers: 1 to 123 Read/Write Multiple Registers: 1to 123	1	Specifying how much data to write.
Trigger	Cyclic Data Change	-	Cyclic: The command is sent cyclically at the interval specified in the Poll Interval parameter. Data change: The data area is polled for changes at the time interval defined by Poll Interval. A command is issued when a change in data is detected.
Poll interval (ms)	100 to 1200000	1000	Polling intervals are in milliseconds. Since the module sends all requests in turns, the actual polling interval also depends on the number of requests in the queue and their parameters. The range is from 100 to 1,200,000 ms.
Endian swap	None Byte Word Byte and Word	None	None: not to swap Byte: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0B, 0x0A, 0x0D, 0x0C Word: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0C, 0x0D, 0x0A, 0x0B. Byte and Word: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0D, 0x0C, 0x0B, 0x0A.

Parameter	Value	Default	Description
Тад Туре	boolean int16 int32 int64 uint16 uint32 uint64 float double string	-	The command will be generated into a meaningful tag by tag type and stored in tag hub.

If you already have a Modbus command file, select **Import Configuration** mode. Importing a configuration file will help you reduce configuration time.

← Create New Device		
Basic Settings	2 Command Optional	Confirm
Mode Manual More Import Configuration		
Info: You can import configuration file that include command settings. Click "BROWSE" button to select your configuration file.		
Command Configuration BROWSE		
< BACK		CANCEL NEXT >

Step 3. Confirm

Review whether the information of the settings is correct.

← Create New Device		
Basic Settings Command Optional	3	Confirm
Confirm the device settings and click DONE to save your changes. After the device is created in the system, you can edit your device settings at any time.		
Device Name: SE_Meter Slave ID: 192168.127.50 Slave Port: 502 Status: Enable Number of Commands: 1		
< BACK C	ANCEL	DONE

Then, you will see the setting results.

The product provides an easier way for installation and maintenance. You can **EXPORT** all the Modbus commands into a file for backup purposes, or you can **IMPORT** a file (golden sample) to reduce configuration time.

Operation Mode: TCP 💽								
< search command name								
ADD DEVICE	SE_I	Vleter			+ A	DD COMMAND	IMPORT	EXPORT
SE_Meter © Enable	No.	Command Name	Function	Address, Quantity	Trigger	Poll Interval (ms)	Enable	
Slave IP: 192.168.127.100 Slave Port: 502	1	Voltage	3	Read 0, 10	Cyclic	1000	Enable	:
Slave ID: 1					Items per page: 10	▼ 1 - 1 of	1 < <	> >
Editing ← TCP → Home > Protocol > Modbus Master > Modbus TCP > TO Operation Mode: TCP 💽							GO TO APPLY	SETTINGS
Q Search command name.	mman	d Configuration						
	nand set file.	uration file that inclue tings. Click "BROWSE			+ AC	DD COMMAND	IMPORT	EXPORT
SE_Meter BROWSE	_				Trigger	Poll Interval (ms)	Enable	
Slave IP: 192.168.127.1 Slave Port: 502 Slave ID: 1			CANC		Cyclic	1000	Enable	:
					Items per page: 10	▼ 1 - 1 of 1	< <	> >1

After finishing all the settings, press **GO TO APPLY SETTINGS** and click **APPLY** for the settings take effect.

Modbus Master				
Modbus Master Version: 1.4.1 Device Event: Enable Command Event: Enable			MANAGE	•
Modbus TCP TCP 1 Device , 1 Command				
Modbus RTU/ASCI	00M0 (DTII)		 	
COM1 (RTU) 1 Device, 1 Command	COM2 (RTU) Not configured		DISCARD	APPLY

Modbus RTU/ASCII

Basic Settings

When you access the Modbus RTU/ASCII setting page, you will first need to configure basic settings.

← COM2 ▼	Serial Basic Settings		
(00M2	Mode		
Home > Protocol > Modbus Master			
	RTU O ASCII		
Operation Mode: RTU	Initial Delay (ms)		
Q Search command name	0		
	Maximum Retry		
ADD DEVICE	3		
	Response Timeout (ms)		
	1000	\sim	
	1000		
	Automatically determine the Inter-frame delay	print 1	
	The delay time of data frame transmission that received from the slave device to		
	the upstream will be determined by the system automatically. You may choose to		
	set the delay time manually by un-check this option.	o view its details.	
	Automatically determine the Inter-character timeout		
	The timeout interval between characters for Modbus devices that cannot receive Rx		
	signals within an expected interval will be determined by the system automatically.		
	CANCEL SAVE		
Editing			GO TO APPLY SETTINGS

Parameter	Value	Default	Description
Mode	RTU/ASCII	RTU	
Initial Delay (ms)	0 to 30000	0	Some Modbus slaves may take more time to boot up than other devices. In some environments, this may cause the entire system to suffer from repeated exceptions during the initial bootup. After booting up, you can force the AIG to wait some time before sending the first request by setting a value for this parameter.
Maximum Retry	0 to 5	3	Use this to configure how many times AIG will retry to communicate with the Modbus slave when the Modbus command times out.
Response Timeout (ms)	10 to 120000	1000	You can configure a Modbus master to wait a certain amount of time for a slave's response. If no response is received within the configured time, the AIG will disregard the request and continue operation.
Automatically determine the inter- frame delay (ms)	Check uncheck: 10 to 500	check	Inter-frame delay is the time between the response and the next request. This is to ensure a legacy Modbus slave device can handle packets in a short time. Check: The AIG will automatically determine the time interval. Uncheck: You can input a time interval.
Automatically determines the intercharacter timeout (ms)	Check uncheck: 10 to 500	check	Use this function to determine the timeout interval between characters for receiving Modbus responses. If AIG can't receive Rx signals within an expected time interval, all received data will be discarded. Check: The AIG will automatically determine the time out. Uncheck: You can input a specific timeout value.

Modbus Device Settings

After basic settings, you must configure related parameters to retrieve data from the Modbus device. In the beginning, press **ADD DEVICE** and go to the wizard that guides you through the configuration step by step.

← COM2 → Home > Protocol > Modbus Master > Modbus RTU/ASCII > COM2 Operation Mode: RTU	
ADD DEVICE	Select a device to view its details.
Editing	GO TO APPLY SETTINGS

Step 1. Basic Settings

Fill in the basic parameters for the Modbus RTU/ASCII device.

← Create Ne	w Device				
1 Basic Settings		2	Command		3 Confirm
Enable this device	ce				
Device Name SE_Meter					
Slave ID 1					
				CANCEL	NEXT >
Parameter	Value	Default	Description		
Device Name	Alphanumeric string and characters ($\sim $) are	_	Name your Modbus device		

The slave ID of a remote slave device.

Device Name

Slave ID

allowed

1 to 255

Step 2. Command

If you are configuring the device for the first time, select the **Manual** and press **ADD COMMAND**.

The command settings will pop up.

← Create New De	Add Command					
	Enable this command					
Basic Settings	Basic					3 Confirm
Mode	Command Name					
Manual Import	Function					
SE_Meter	03 - Read Holding Registers		•		+ ADD	COMMAND
No. Command Name	Read Holding Registers			Poll Interval (ms)	Enable	
No. Command Name	Read Starting Address 0	Read Quantity			Elidule	
There are no commands	Trigger			е.		
	Cyclic			Items per page: 10 👻	0 of 0 < <	> >1
	Poll Interval (ms)					
		CANCEL	DONE			
< BACK			-		CANCEL	NEXT >

Parameter	Value	Default	Description
Command Name	Alphanumeric string and characters (~ -) are allowed	-	Name the command
Function	01 - Read Coils 02 - Read Discrete Inputs 03 - Read Holding Registers 04 - Read Inputs Registers 05 - Write Single Coil 06 - Write Single Register 15 - Write Multiple Coils 16 - Write Multiple Registers 23 - Read/Write Multiple Registers	03 – Read Holding Registers	How to collect data from the Modbus device
Read Starting Address	0 to 65535	0	Modbus registers the address for the collected data
Read quantity	Read Coils: 1 to 2000 Read Discrete Inputs: 1 to 2000 Read Inputs Registers: 1 to 125 Read Holding Registers: 1 to 125 Read/Write Multiple Registers: 1 to 125	10	Specifying how much data to read
Write starting address	0 to 65535	0	Modbus registers the address for the written data

Parameter	Value	Default	Description
Write quantity	Write Multiple Coils: 1 to 1968 Write Multiple Registers: 1 to 123 Read/Write Multiple Registers: 1 to 123	1	Specifying how much data to write.
Trigger	Cyclic Data Change	-	Cyclic: The command is sent cyclically at the interval specified in the Poll Interval parameter. Data change: The data area is polled for changes at the time interval defined by Poll Interval. A command is issued when a change in data is detected.
Poll interval (ms)	100 to 1200000	1000	Polling intervals are in milliseconds. Since the module sends requests in turns, the actual polling interval also depends on the number of requests in the queue and their parameters. The range is from 100 to 1,200,000 ms.
Endian swap	None Byte Word Byte and Word	None	None: not to swap Byte: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0B, 0x0A, 0x0D, 0x0C Word: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0C, 0x0D, 0x0A, 0x0B. Byte and Word: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0D, 0x0C, 0x0B, 0x0A.
Тад Туре	boolean int16 int32 int64 uint16 uint32 uint64 float double string	-	The command will be generated into a meaningful tag by tag type and stored in the tag hub.

If you already have a Modbus command file on hand, select the **Import Configuration** mode. Importing a configuration file will help you reduce configuration time.

← Create New Device		
Basic Settings	2 Command Optional	3 Confirm
Mode		
O Manual 💿 Import Configuration		
Info: You can import configuration file that include command settings. Click "BROWSE" button to select your configuration file.		
Command Configuration		
BROWSE		
< BACK		CANCEL NEXT >

Step 3. Confirm

Review whether the information of the settings is correct.

← Create New Device		
Basic Settings	Optional	3 Confirm
Confirm the device settings and click DONE to save your changes. After the device is created in the system, you can edit your device settings at any time.		
Slave ID: 1 Slave ID: 1 Status: Enable Number of Commands: 1		
< BACK		CANCEL DONE

Then, you will see the setting results.

Moreover, the product provides an easier way for installation and maintenance. You can **EXPORT** all the Modbus commands into a file for backup purposes; or you can **IMPORT** a file (golden sample) to reduce configuration time.

← COM2 ▼ Home > Protocol > Modbus Master > Modbus RTU/ASC	CII > COM2						
Operation Mode: RTU 🔁							
Q Search command name							
ADD DEVICE	SE_Meter			+ 4		IMPORT	EXPORT
Ganta SE_Meter ⊗ Enable	No. Command Name	Function	Address, Quantity	Trigger	Poll Interval (ms)	Enable	
Slave ID: 1	1 Voltage	3	Read 0, 10	Cyclic	1000	Enable	:
				Items per page: 10	▼ 1 - 1 of 1	< <	> >
Editing					G	O TO APPLY	SETTINGS

After finishing all the settings, press **GO TO APPLY SETTINGS** and click **APPLY** for the settings to take effect.

Modbus Master		
Version: 1.4.1 Device Event: Enable		MANAGE -
Command Event: Enable		
TCP 1 Device , 1 Command		
Modbus RTU/ASCII		
COM1 (RTU) 1 Device, 1 Command	COM2 (RTU) Not configured	
Editing		DISCARD APPLY

Manage

The AIG provides advanced features that help you save installation time and maintenance effort.

Modbus Master Home > Protocol > Modbus Master		
Modbus Master Version: 1.4.1 Device Event: Enable Command Event: Enable		MANAGE 👻 Edit General Settings
Modbus TCP TCP Not configured		Import Configuration Export Configuration
Modbus RTU/ASCII COM1 (RTU) 1 Device, 1 Command	COM2 (RTU) 1 Device, 1 Command	
Editing		DISCARD

Edit General Settings

Once your northbound main system wants to monitor the Modbus communication status, you can enable this function.

Modbus Master Home > Southbound Protocol >	Modbus Master				
Modbus Master Version: 1.5.0 Device Event: Enable Command Event: Enable Modbus TCP TCP	ble System	le device event events when the le command ev	connection status of the device changes.		MANAGE -
1 Device , 1 Command			CANCEL	ONE	
Modbus RTU/ASCII					
COM1 (RTU) Not configured		COM2 Not cor	(RTU) COM3 (f figured Not confi		
Editing in progress					DISCARD
Parameter	Value	Default	Description		
Enable device event	Check uncheck	Check	Check: If the Modbus com	lbus response tim nge to 1.	such as the TCP connection eout, the value of the status
Enable command event	Check uncheck	Check	Check: If the Modbus com received, the Modbus respo- tag hub, will change to 1. Uncheck: Disable the func	onse timeout, the	Iodbus exception code is value of the status tag in the

Import/Export Configuration

You can Import/Export all of the Modbus Master settings, which will be stored in XML format.

Modbus Master	Ibus Master		
Modbus Master Version: 1.5.0 Device Event: Enable Command Event: Enable	Import Configuration Configuration File BROWSE		MANAGE -
TCP 1 Device , 1 Command		CANCEL DONE	
Modbus RTU/ASCII			
COM1 (RTU) Not configured	COM2 (RTU) Not configured	COM3 (RTU) Not configured	
Editing in progress			DISCARD

An example of an exported file that can be viewed/edited by EXCEL.



Tag Hub

Tag List

If you want to confirm what tags have been created in a tag hub, go to **Tag List** to view all the tags.

Since it shows all the tags in all the devices, use **SEARCH** to review easily.

	AIG-101-T				Administrator admin
₩. Moxa Device Extension ∢	Tag List				
SOUTHBOUND PROTOCOL	Home > Tag Hub > Tag List				
™t∎ Modbus Master					Q SEARCH
TAG HUB	Provider	Source	Name	Туре	Access
🍖 Tag List	modbus_serial_master	ddd	device_info_t2	int16	Read
Tag Management	modbus_serial_master	ddd	status	int32	Read
Tag Data Processing	modbus_serial_master	ddd	Power2	int16	Read
NORTHBOUND PROTOCOL	modbus_serial_master	ddd	Power1	int16	Read
Azure IoT Device	modbus_serial_master	ddd	device_info_t27	int16	Read
MQTT Client	modbus_serial_master	ddd	device_info_t26	int16	Read
	modbus_serial_master	ddd	device_info_t25	int16	Read

Tag Management

Go to **Tag Management**, where you can create and monitor the real-time tag value for troubleshooting purposes.

To see the tag's real-time value, do the following steps:

1. Click + EDIT TAGS.

	AIG-101-T						Administrator admin	
Moxa Device Extension 4	Tag Management							
™t∰ Modbus Master	Add tags and monitor them here. You by clicking " : ". The values take effe		i.					
TAG HUB						Q S	EARCH + EDIT TAG	s
🇞 Tag List	Provider Sour	ce Name	Туре	Value	Access	Last Update		
Tag Management Tag Data Processing	No tags are being monitored. Click	+ EDIT TAGS to add the first ta	g to monitor.					
NORTHBOUND PROTOCOL					Items	per page: 10 👻 0 of 0	$ \langle \rangle \rangle$	
Azure IoT Device								
## AWS IoT Core								
III MQTT Client								

2. Select the **tags** to monitor in the list.

dit T	ags					
lect t	the tags you want to display in the list.					
83 ite	em(s) selected				✔ CLEAR	Q SEARCI
~	Provider	Source	Name	Туре	Access	
~	modbus_serial_master	ddd	device_info_t2	int16	Read	
~	modbus_serial_master	ddd	status	int32	Read	
~	modbus_serial_master	ddd	Power2	int16	Read	
~	modbus_serial_master	ddd	Power1	int16	Read	
~	modbus_serial_master	ddd	device_info_t27	int16	Read	
				Items per page: 5 💌 1 –	5 of 83 < <	> >
					CANCE	L SAV

3. (Optional) use **SEARCH** to find the tags quickly.

Fag Management Iome > Tag Hub > Tag Management							
dd tags and monitor them here. You / clicking " : " . The values take eff							
Monitoring tags • • •						Q SEARCH	+ EDIT TAG
Provider	Source	Name	Туре	Value	Access	Last Update	
modbus_serial_master	ddd	device_info_t2	int16	-	Read		:
modbus_serial_master	ddd	status	int32	-2147483648	Read	Sep 14, 2022, 11:38:19	:
modbus_serial_master	ddd	Power2	int16	-	Read		:
modbus_serial_master	ddd	Power1	int16		Read		:

4. Click **SAVE**.

- 5. (Optional) press the icon to deactivate the monitoring tags.
- 6. (Optional) press the icon to write value for test purposes.

Tag Management	Write value			
Home > Tag Hub > Tag Managemer	Provider			
Add tags and monitor them her by clicking ":". The values ta	modbus_serial_master			
	Source			
Monitoring tags	123		Q SEARCH	- EDIT TAGS
Provider	Name	Access	Last Update	
	DO			
modbus_serial_master	Туре	Write	-	:
	boolean			
		Items per page: 10 💌	1-1of1 <	$\langle \rangle \rangle$
	Value *			
	INFO: The value will take effect in a few seconds.			
	CANCEL SAVE			
			CANCEL	NEXT >

Tag Data Processing

The device has a built-in intuitive no-code solution that can preprocess data before sending it to the northbound system. This feature helps eliminate the programming effort in data processing.

Go to Tag Data Processing, and do the following steps:

1. Click **+ ADD TAG**.



2. Specify Tag Name, Sample Rate, and other parameters for the new tag, then click NEXT.

1 Basic Setting	2 Sampling Setting	3 Tag Selecting	4 Formula Setting
Tag Name			
Initial Value			
0			
Max Value - optional ⊘			
Min Value - optional 🕥			
Description - optional			

3. Select a sampling mode and click **NEXT**.

Basic Setting	2 Sampling Setting	✓ Tag Selecting	4 Formula Setting
Sampling Mode			
Sample rate		• •	
Interval Setting			
Interval (sec)			
10			

4. Select the tags from system or Modbus that you want to process, then click **NEXT**.

ld New Tag				
Basic Setting	Sampling Setting	3 Tag Selecting		4 Formula Setting
	(tags) along with the assigned code (A, B, C, ising the code in the next step.			
✓			А	prvd1/src1/tag1
✓ ■ src1 (9)			В	prvd1/src1/tag10
🗸 tag1			С	-
🗸 tag10			D	_
🗌 tag11				
🗌 tag110			E	-
BACK				CANCEL NEXT >

5. Drag and drop the formula and tags from **Math** and **Tag**.

۸dd ۸	New Ta	ig							
0	Basic S	etting		Sampling Setting —		Tag Select	ting		4 Formula Setting
_	Math Lists	Demo =	A- 'value	<mark>+ - </mark>	alue			A	prvd1/src1/tag1
i,	Tag							В	prvd1/src1/tag10
								С	-
								D	
								Е	
								F	-
						\simeq		G	-
< B	BACK								CANCEL SAVE

6. Click **SAVE** and you will see the new tag in the list.

-	ata Proces g Hub > Tag Data Pro	•						
							+ ADD	TAG
No.	Tag Name	Sample Mode	Initial Value	Max Value	Min Value	Description		
1	Demo	Sample rate	0					:
				Items per page	e: 10 💌 1 -	1 of 1 <	< >	>1
The supported formulas are:

addition(+), subtraction(-), multiplication(x), division(/), and power(^)



square root, absolute, negative(-), natural logarithm(ln), 10
 logarithm(log10), power by Euler's number(e[^]), power by 10(10[^])



• round, round up, round down



 sum, minimum, maximum, average, median, modes, standard deviation, random items

Josh = Sum • of list	۵	create list wi	ih (A • B •	' value ' value
✓ sum				502	Value
min				002	
max					
average					
median					
modes					
standard deviation					
random item					

Northbound Protocol

Azure IoT Device

Go to Azure IoT Device. You can enable or disable the Azure IoT Device.

Note that you will need to register an Azure account to manage the Azure IoT Device service for your IIoT application.

To create the Azure IoT Device connectivity, follow the steps below:

- 1. Click 🔯 to set up the connection.
- 2. Enter Connection String.
- 3. Select a Connection Protocol.
- 4. Select an Authentication Type.

When using the X.509 authentication type, you only need to enter the HostName (FQDN) in the **Connection String**. TPE will automatically complete the connection string based on the following format:

```
HostName={iothub name}.azure-devices.net;DeviceId={device ID};x509=true
```

{iothub name: The connection string parameter that you provide

- {device ID}: Abstracted from the cn of the subject in X.509 certificate.
- 5. (optional) Upload X.509 Certificate and Private Key.
- 6. (optional) Upload a trusted root CA to connect to a transparent gateway (e.g., Azure IoT Edge).
- 7. Click SUBMIT.

Connection Settings		
INFO: You must configure the provisioning settings before you start the Azure IoT Device service.	for your devi	се
Device Connection Connection String HostName=thingspro-IoTHub-newTwin.azure- devices.net;DeviceId=TingAID;SharedAccessKey=	Vq2qbpoo7I	/PUFt0s
Connection Protocol mqtt (Port: 8883)		*
Authentication Type Symmetric Key X.509 Certificate 		
Trusted Root CA - optional BROWSE		
	CANCEL	SAVE

Telemetry Message

The simplest message type for sending IoT device data to your IIoT applications is a telemetry message. To create a telemetry message, do the following:

- 1. Click + **MESSAGE** to create a new telemetry message.
- 2. Specify an **Output Topic** name.
- 3. Select a Publish Mode (for details, see Publish Mode).
- 4. Input corresponding parameters such as publish interval, sampling mode, and publish.

1 Basic Settings	2 Message Tags	3 Custom Payload Optional	4 Proper Optional
Enable Telemetry Message Output Topic			
Demo			
Publish Mode			
By Interval O Immedia	ately 🔘 By Size		
Publish Interval (sec)			
60			
Sampling Mode			
All Changed Values	~		
Custom sampling rate fr	om acquired data		

- 5. Click **NEXT**.
- 6. Select tags (e.g., Modbus Master).

ate New Telemetry Message			
Basic Settings	2 Message Tags	Optional	Prope Option
Select Tags			
Info: Select one or more tag providers and select tage map data.	s to		
roviders nodbus_serial_master, modbus_tcp_master	Ŧ		
Search	41 Tano		
SELECT ALL C	LEAR		
Power2	0		
Power1			
device_info_t27			
device_info_t26			CANCEL NEXT >
Total: 41, Selected: 2 DONE			

7. (Optional) Enable custom payload by using the jq filter.

The device-to-cloud (D2C) message policy allows you to transform default payload to your desired payload schema via the jq filter. For additional information, refer to the jq website (<u>https://stedolan.github.io/jq/manual/</u>).

Create New Telemetry Message			
Basic Settings	V Message Tags	3 Custom Payload Optional	Properties Optional
Enable JQ filter INFO: If the default payload format doesn't Basic Editing Advanced E	meet your requirement, edit the format using the JQ filter. Editing		
Tag Pre-merge Format	<	Message Result 1 * [6] "tags": { 3 * "modbus_serial_master": { """"""""""""""""""""""""""""""""""""	2-14705:53:232",
< BACK			CANCEL NEXT >

8. Click **NEXT**.

9. (Optional) Enter Property Key and Value.

Create New Telemetry Message			
Basic Settings	Message Tags	Custom Payload Optional	4 Properties Optional
Property Key	Pr	operty Value	
+ Add another			
< BACK			CANCEL SAVE

10. Click SAVE.

ΝΟΤΕ

The initial message generated may not include all the tags that you select. However, the subsequent messages will include all the selected tags. This is because the system requires an additional process to be completed for the initial message, which may result in some tags not being included in the first message.

Store and Forward

D2C messages can be cached in a specified location and sent to the cloud later. This feature helps you keep the acquired data temporarily in a queue when the network between your IIoT Gateway and the cloud is disconnected. It will transmit the data to its destination once the network reconnects. To enable the function, click **Store and Forward** and select **Enable Store and Forward**. Select a target disk and a maximum storage cache, a retention policy, and a TTL (Time to Live) value for the messages.

	10 K 10 K	
elemetry Message	Store and Forward	
	data in the local storage to prevent data loss ne. Enable the feature and define the store and	
Enable Store and For	ward	
Storage Settings		
	se part of the stored data if you reduce the e Cache or a Time to Live settings.	
Target Disk Status		
System (3.59 GB fre	ee of 6.05 GB)	*
Maximum Storage Cache (10	(MB) ⑦	
	(MB) ⑦	
10		
10 Storage Full Policy ⊘) Drop Newest	
10 Storage Full Policy ⑦ ① Drop Oldest ① Advanced Storage L ② Enable Time to Liv) Drop Newest _imitation /e	
10 Storage Full Policy ⑦ ① Drop Oldest ① Advanced Storage L ② Enable Time to Liv) Drop Newest _imitation /e the time (sec) until the	
10 Storage Full Policy ⑦ Drop Oldest Advanced Storage L Enable Time to Liv Time to live (TTL) is t) Drop Newest _imitation /e the time (sec) until the	

N

NOTE

If you want to use the direct method to write tags from the cloud, refer to https://tpe-tiger.github.io/AIG101/V1.1.0/taghub/#

AWS IoT Core

Go to **AWS IoT Core** and enable or disable the AWS IoT Core. To create the AWS IoT Core connectivity, follow the steps below:

- 1. Click 🔯 to set connection.
- 2. Enter Host (Endpoint). Port (default: 8883).
- 3. Enter ThingID.
- 4. Input Keep Alive Time (sec)
- 5. Select a way of message **QoS**.
- 6. Upload X.509 Certificate, Private Key, and (optional) Trusted Root CA.
- 7. Click SAVE.

WS IOT Core	Provisioning Settings	
AWS IOT Core	INFO: Configure the provisioning settings to start AWS IoT Core on your device.	
Service Name	Device Connections	
AWS IOT Core	Host	
Telemetry Message Store and Forward	Port 8883	
	ThingID	+ MESSA
Output Topic	Keep Alive Time (sec) 60	Send Threshold
There are no messages to display. Click + MESSAG	Message QoS At most once (0)	
	Authentication x.509 Certificate BROWSE	
	CANCEL SAVE	

Telemetry Message

The simplest message type for sending IoT device data to your IIoT applications is a telemetry message. To create a telemetry message, do the following:

- 1. Click + **MESSAGE** to create a new telemetry message.
- 2. Specify an **Output Topic** name.
- 3. Select a Publish Mode (for details, see Publish Mode).
- 4. Input corresponding parameters such as publish interval, sampling mode, and publish.
- 5. Click **NEXT**.

1 Basic Settings	2 Message Tags	3 Custom Payload Optional
Enable Telemetry Message Dutput Topic		
		4/128
By Interval Immediately By Size Publish Interval (sec)		
Sampling Mode All Changed Values	v	
Custom sampling rate from acquired data		

6. Select tags (e.g., Modbus Master).

eate New Telemetry Message			
Sasic Settings		2 Message Tags	Custom Paylo Optional
Select Tags			
INFO: Select one or more tag providers and select tags to map data.			
^{Providers} events, modbus_serial_master, modbus_tcp_master	Ŧ		
ielected Tags	86 Tags		
123_t2 (+10 others)	*		
< BACK			CANCEL NEXT >

7. (Optional) Enable custom payload by using the jq filter.

The device-to-cloud (D2C) message policy allows you to transform default payload to your desired payload schema via the jq filter. For additional information, refer to the jq website (<u>https://stedolan.github.io/jq/manual/</u>).

Sasic Settings	— 🕑 Messa	age Tags 3 Custon Optiona
Enable JQ filter INFO: If the default payload format doesn't meet your requirement, edit the format using the JQ filter. Basic Editing Advanced Editing		
Tag Pre-merge Format	≺	<pre>Message Result 2 * 0 *********************************</pre>
< BACK		21 • "122_t2"; { 22 • "values": [CANCEL

NOTE

The initial message generated may not include all the tags that you select. However, the subsequent messages will include all the selected tags. This is because the system requires an additional process to be completed for the initial message, which may result in some tags not being included in the first message.

Store and Forward

D2C messages can be cached in a specified location and sent to the cloud later. This feature helps you keep the acquired data temporarily in a queue when the network between your IIoT Gateway and the cloud is disconnected. It will transmit the data to its destination once the network reconnects. To enable the function, click **Store and Forward** and select **Enable Store and Forward**. Select a target disk and a maximum storage cache, a retention policy, and a TTL (Time to Live) value for the messages.

Storage Setting	
INFO: You may lose part of the stored data if you redu maximum Disk Size or Time to Live settings.	ice the
Target Disk System (3.59GB free of 6.05GB)	
Maximum Storage Cache (MB) ⑦ 10	
Storage Full Policy 🕜	
Drop Oldest Orop Newest	
Advanced Storage Limitation	
Enable Time to Live Time to live (TTL) is the time (sec) until the cached messages expire.	
Time to Live (sec)	

NOTE

If you want to use the direct method to write tags from the cloud, refer to https://tpe-tiger.github.io/AIG101/V1.1.0/taghub/#

Generic MQTT Client

Go to **MQTT Client**, and you can add multiple connections to MQTT Broker.



NOTE

You must create a connection first and then select D2C telemetry messages to an MQTT broker.

To create an MQTT Client, follow the steps below:

- 1. Click ADD CONNECTION.
- 2. Specify a **Server** (default port: 8883).

General	SSL/TLS	Will and Test	ament
Server		Port 8883	
MQTT Version			
O 3.1.1 ○ 3.1			
Client ID			
Username			
admin			
Password			
			Ø
Keep Alive Time (sec) 60			
Clean Session		en disconnected.	

- 3. Select an **MQTT Version**.
- 4. (Optional) If the broker requires, enter Client ID, Username, and Password.
- 5. (Optional) Enable persistent session.
- 6. Select a type of **QoS** and **retain function on/off**.

7. (Optional) Enable SSL/TLS, and upload Client Certificate, Client Key, Trusted Root CA.

General	SSL/TLS	Will and Testament
TLS		
Enable SSL/TLS		
S Version		
1.2 (1.1 () 1.0	
ient Certificate - optio	nal	
BROWSE		
ient Key - optional		
BROWSE		
usted Root CA - option	nal	
BROWSE		
] Ignore Server Ce	rtificate	
		CANCEL SA

- 8. (Optional) Enable Will flag.
- 9. (Optional) Select type of QoS and retain function for Will flag.

Once an MQTT Broker has been created, create a new telemetry message by following the steps below:

- 1. Click + MESSAGE.
- 2. Specify an **output topic.**

1 Basic Settings	2 Message Tags	3 Custom Payload Optional	- 4 Properti Optional
Enable Telemetry Message			
Demo			
Publish Mode			
•			
By Interval () Immedia	ately 🔿 By Size		
By Interval Immedia	ately 🔘 By Size		
By Interval Immedia Publish Interval (sec)	ately 🔵 By Size		
	ately 🔘 By Size		
Publish Interval (sec)	ately O By Size		
Publish Interval (sec)	ately O By Size		
Publish Interval (sec) 60	By Size		
Publish Interval (sec) 60 Sampling Mode			
Publish Interval (sec) 60 Sampling Mode	· · · · · · · · · · · · · · · · · · ·		
Publish Interval (sec) 60 Sampling Mode All Changed Values	· · · · · · · · · · · · · · · · · · ·		
Publish Interval (sec) 60 Sampling Mode All Changed Values	· · · · · · · · · · · · · · · · · · ·		
Publish Interval (sec) 60 Sampling Mode All Changed Values	· · · · · · · · · · · · · · · · · · ·		
Publish Interval (sec) 60 Sampling Mode All Changed Values	· · · · · · · · · · · · · · · · · · ·		
Publish Interval (sec) 60 Sampling Mode All Changed Values	· · · · · · · · · · · · · · · · · · ·		

- 3. Select a Publish Mode (for details, see Publish Mode).
- 4. Input corresponding parameters such as publish interval, sampling mode, and publish.
- 5. Click **NEXT**.

6. **Select tags** from providers (e.g., Modbus Master).

Basic Settings Select Tags INFO: Select one or more tag providers and select tags to map data. Providers Noviders Noviders O Tags	2 Message Tags
INFO: Select one or more tag providers and select tags to map data. roviders - None -	
data. oviders None – •	
None –	
0 Taos	
ielected Tags	
- Noire -	

7. (Optional) Enable custom payload by using the jq filter.

Basic Settings	— 🗸 Messag	age Tags	3 Custom F Optional
Enable JQ filter INF0: If the default payload format doesn't meet your requirement, edit the format using the JQ filter. Basic Editing Advanced Editing			
Tag Pre-merge Format	*	Message Result	
	6	 "configuration update failed": {	
		<pre>""""""""""""""""""""""""""""""""""""</pre>	

8. Click SAVE.

The device-to-cloud (D2C) message policy allows you to transform the default payload to your desired payload schema via the jq filter. For additional information, refer to: <u>https://stedolan.github.io/jq/manual/</u>.



NOTE

The initial message generated may not include all the tags that you select. However, the subsequent messages will include all the selected tags. This is because the system requires an additional process to be completed for the initial message, which may result in some tags not being included in the first message.

Store and Forward

D2C messages can be cached in a specified location and sent to the cloud later. This feature helps you keep the acquired data temporarily in a queue when the network between your IIoT Gateway and the cloud is disconnected. It will transmit the data to its destination once the network reconnects. To enable the function, click **Store and Forward** and select **Enable Store and Forward**. Select a target disk and a maximum storage cache, a retention policy, and a TTL (Time to Live) value for the messages.

ADD CONNECTION	Telemetry Message Store and Forward Remote API Invocation
8	Stores telemetry data in the local storage to prevent data loss when device goes offline. You can enable this feature by defining policies here.
est.mosquitto.org	Enable Store and Forward
Connected	Storage Setting
	INFO: You may lose part of stored data stored if you reduce the maximum Disk Size or Time to Live settings.
	Target Disk
	System (3.59GB free of 6.05 GB)
	Maximum Storage Cache (MB) ⑦ 10
	Storage Full Policy 🧑
	Drop Oldest O Drop Newest
	Advanced Storage Limitation
	Enable Time to Live Time to live (TTL) is the time (sec) until the cache messages expire.
	Time to Live (sec)
	7200
	SAVE

NOTE

If you want to use the direct method to write tags from the cloud, refer to https://tpe-tiger.github.io/AIG101/V1.1.0/taghub/#

Modbus TCP Slave

Go to **Modbus Slave** and enable Modbus TCP server to communicate with SCADA as a Modbus TCP client. Click **EDIT** for Modbus Slave advanced settings. If you want to create an event under the event log for when the Modbus TCP connection might get disconnected, you can enable the fail event function.

Modbus Slave Home > Northbound Protocol > Modbus Slave	
Wordbus Slave Version: 1.5.0 Fail Even: Enable	EDIT
Modbus TCP	
TCP 2 Tags	Edit Modbus Slave Settings System Event Chalde fail event. Send a fail event the slave failed to get tage from Tep Hub.
	CANCEL DOME

To create a Modbus TCP server (slave), following the steps below:

1. Click **TCP** under Modbus TCP.

Modbus Slave	
Modbus Slave Version: 1.5.0 Fail Event: Enable	EDIT
Modbus TCP TCP 2 Tags	

2. Click MANAGE > General Settings.

← TCP					
Home > Northbound Protocol > Modbus Slave > Modbus TCP > TCP					
CP Settings		_			MANAGE +
Slave ID: 1 Slave Port: 502 Log Backup: Enabled	General Settings				
	INFO:: Up to four Modbus TCP client connections are allowed.				
Data Mapping - 1 tags	✓ Enable				+ ADD TAGS
Coil (R/W) - 0 Descrete Input (R) - 0 H	Stave ID 1				
	Slave Port 502			Q SEARCH	NUTO ARRANGE
No. Provider		Туре	Starting Address 🛧	Quantity	
No tags are available. Click + ADD TAGS to add a	CANCEL DONE				
			Items per page: 10	▼ 0 of 0	$ \langle \rangle \rangle$

Check Enable this slave, input Slave ID and Slave Port, then click DONE.

3. Click +ADD TAGS to select tags (e.g., Modbus Master).

< 1	ГСР							
Home >	Northbound Protocol >	Modbus Slave > Modbus TCP :	> TCP					
C.	TCP Settings ⊘ Enable							MANAGE 👻
	Slave ID: 1 Slave Port: 502 Backup Logging: Disa	ble						
Data I	Mapping - 2 Tag(s	;)						+ ADD TAGS
	Coil (R/W) - 0	Descrete Input (R) - 0	Holding Register (R/W) - 0 In	put Register (R) - 2				
							Q SEARCH	∰F AUTO ARRANGE
	No.	Provider	Source	Tag Name	Tag Data Type	Start Address 🕈	Quantity	
No	tags yet. Click +	ADD TAGS button to ac	dd the first tag.					
						Items per page:	10 - 0 of 0	$ \langle \langle \rangle \rangle$

4. Click **DONE** to finish settings.

Under Data Mapping, you can view all the selected tags, which will be divided into Coil, Discrete Input, Holding Register, and Input Register. The rule is based on the tag's attribute stored in the tab hub. For example, if the tag type is Boolean and Tag Access permissions are Read, the tag will be mapped to Discrete Input in Modbus TCP server (slave).

	Тад Туре	Tag Access Permissions
Coil	Boolean	Read/Write
Discrete Input	Boolean	Read
Holding Register	Non-boolean	Read/Write
Input Register	Non-boolean	Read

Coil (R/W) - 0	Descrete Input (R) - 0	Holding Register (R/W) - 0	Input Register (R) - 4				
						Q SEARCH 📑	AUTO ARRANG
] No.	Provider	Source	Tag Name	Tag Data Type	Start Address 🕇	Quantity	
] 1	modbus_serial_master	ddd	device_info_t2	int16	00000	1	:
] 2	modbus_serial_master	ddd	Power1	int16	00001	1	:
] 3	modbus_serial_master	ddd	Power2	int16	00002	1	:
] 4	modbus_serial_master	ddd	status	int32	00003	2	:

If you want to rearrange the Modbus table, click **AUTO ARRANGE**. You can select different sorting priorities and sort order types.

Auto Arrange
Info: Auto Arrange feature is designed to re-arrange selected tags in order. Please select the item Sorting Priority, then Sort Order.
Item Sorting Priority
● Provider → Source → Tag Name
\bigcirc Provider \rightarrow Tag Name \rightarrow Source
Sort Order
Ascending -
CANCEL DONE

Backup Logging

If you want to enable the data logger function, go to **MANAGE > Backup Logging > Edit Settings** to enable the feature. The data logs will be stored in the SD card, meaning you have to ensure the SD card has been installed before enabling this function. (Note: the SD card capacity should be over 1 GB at least.)

	← TCP me > Northbound Protocol > Modbus Slave > Modbus TCP > TCP		
	Contraction CP Settings		MANAGE 👻
	Slave ID: 1 Slave Port: 502		General Settings
	Backup Logging: Disable	View File List	Backup Logging 🕨 🔄
Da	ata Mapping - 42 Tag(s)	Edit Settings	+ ADD TAGS
	Coll (R/W) - 0 Descrete Input (R) - 0 Holding Register (R/W) - 1 Input Register (R) - 41		

The configuration steps:

- 1. Enable backup logging.
- 2. Specify folder name, maximum storage, and log interval.
- 3. Click DONE.

Edit Backup Logging Settings
Info: When the SD card is removed or function disabled, related parameter settings will not be functioning.
✓ Enable backup logging
Folder Name
Modbus TCP Slave
Maximum Storage (MB) ⑦ 1024
Log Interval (sec)
30
CANCEL DONE

NOTE

When you replace the SD card, reboot your device to make sure the function is working properly.

Security

Service Enablement

For security reasons, disable all unused services. Go to **Security > Service Enablement** to disable or enable the system service by just toggling the buttons.

	ervice Enablement ne > Security > Service Enablement	
Us	ars can enable/disable the system service by toggling the buttons below.	
	System	^
	Event Log	
	HTTP Service	
	HTTPS Service	
	Internet Check Alive Service 💮	
	Login Policy	
	NAT Service 🕥	
	NTP Service	
	SD Card	
	System Log	-
1	Vetwork	^
	Cellular1	
	LANT	
	LAN2	
1	Provision Service	^
	AIG QuickON	

HTTP/HTTPS

To ensure secure access to the web console of the device, we strongly recommend you **disable HTTP** and **enable HTTPS**. To do this, go to **Security > HTTP/HTTPS**.

To use the HTTPS console without a certificate warning appearing, you need to import a trusted certificate issued by a third-party certificate authority. If there are no imported certificates, the AIG Series can generate the "AIG Series Root CA for HTTPS" certificate instead.

HTTP/HTTPS
Home > Security > HTTP/HTTPS
HTTP Service
Enable HTTP Service
HTTPS Service
Enable HTTPS Service
Port Number
8443
Import TLS/SSL Certificate
Certificate
BROWSE default.crt
Private Key
BROWSE default.key
SAVE

Firewall

If we want to see the ports, protocols, and services that are used to communicate between the AIG Series and other devices, go to **Security > Firewall** to view all the information.

> Security > Fin	- 11						
> security > Pilo	ewan						
Inbound							
System							~
							Q SEARCH
Action	Priority 个	Rule Name	Gateway Port	Protocol	Source IP	Destination IP	
Deny	1	default deny all	-	Any	Any	Localhost	
Allow	1	https service	8443	TCP	Any	Localhost	
Allow	1	discovery service	40404	UDP	Any	Localhost	
Allow	6	app(remoteio) filter port	6012	UDP	Any	Localhost	
					Items	per page: 10 💌 1 - 4 of 4	< < > >

Certificate Center

If we want to check what certificates have been used on the devices, go to **Security > Certificate Center** to view all of them. On this page, you can search, view the status, and download the certificate for backup purpose.

rootCA.cer is used to sign the HTTP SSL X.509 certificate, default.crt. You can download this root CA and import it to your client devices to enable trust for the HTTPS connection between clients and the AIG. To import to Google Chrome, you can refer to the below link:

https://docs.moxa.online/tpe/users-manual/security/certificate_center/#import-rootcacer-to-google-chrome

-	ertificate						
	My Certificate	Trusted Root CA					
						Q SEARC	сн
	Name 🕹	Issued To	Issued By	Source	Status		
	dev.crt	7b2cf5a4-7bc9-4a08-be91-0eb29ccb642d	moxa-thingspro-device-intermediate	DLM device Enroll	• Valid Sep 5, 2025, 04:56:43	<u>+</u>	Ł
	default.crt	AIG Series Gateway Certificate for HTTPS	AIG Series Root CA for HTTPS	Web Server	Valid Dec 15, 2024, 11:36:01	<u>+</u>	Ł
				Items per page: 10 👻	1 – 2 of 2	$\langle \rangle$	>

OpenVPN Client

OpenVPN allows you to create secure connections over the internet. It provides encryption and authentication to ensure confidentiality and integrity of your data. OpenVPN uses a client-server architecture where the server acts as the VPN endpoint and the client connects to the server to establish a secure connection.

To enable the function, go to **Security > OpenVPN Client** and do the following:

- 1. Download the OpenVPN profile template.
- Revise the profile by inputting the necessary information provided by your VPN service provider. This information includes:
 - a. Remote server IP: This is the address of the VPN server you want to connect to.
 - b. Port number: The port through which the VPN connection will be established. The default is usually 1194.
 - c. Protocol: The protocol to be used for the VPN connection, such as UDP or TCP.
 - d. Authentication method: The method used to authenticate your connection.
 - e. Encryption settings: The encryption algorithm to be used for securing the VPN connection.
- 2. Import the OpenVPN profile.

You should see it listed in the OpenVPN client.

3. Click the button to enable OpenVPN client to connect.

If the connection is successful, you will be connected to the VPN network, and your internet traffic will be encrypted and routed through the VPN server.

	MOXA	AIG-101-T	Administrator admin
	Modbus Slave	OpenVPN Client Home > Security > OpenVPN Client	
UI	RITY		
	Service Enablement	Upload profile to make connection.	1/
	HTTP/HTTPS	Upload the profile to enable the OpenVPN Client. Or download the sample profile to edit if you are not sure how to configure it.	
,	Firewall	UPLOAD PROFILE DOWNLOAD SAMPLE	No Profile
Ŷ	Certificate Center		
*	OpenVPN Client		
3	Account Management		
AIN'	TENANCE		
	Protocol Status		
Э	System Log		
İ	Event Log		
6	General Operation		
EVIC	E MANAGEMENT		

=	MOXA	AIG-101-T	Administrator admin
+++	Modbus Slave	OpenVPN Client Home > Security > OpenVPN Client	
SECU	IRITY	OpenVPN Client (V2.4.0)	
	Service Enablement	Current Profile	MANAGE -
æ.	HTTP/HTTPS	demo.ovpn	MANAGE
۲	Firewall	Download the Sample File 🞍	
= <u></u> 9	Certificate Center	Connection Information	C REFRESH
VPN	OpenVPN Client		GREFRESH
ė	Account Management	Connection Status Local IP Remote IP Netmask Gatew	ау
MAIN	ITENANCE	Connecting	±
Q	Protocol Status		
Ð	System Log		
Ē	Event Log		
٩	General Operation		
DEVI	CE MANAGEMENT		

Account Management

You can maintain user accounts and assign a role with specific permissions to each account. These functions allow you to track and control who accesses this device.

Accounts

You can View, Create, Edit, Deactivate, and Delete user accounts. In the main menu, go to Security > Account Management > Accounts to manage user accounts.

	ΜΟΧΛ	AIG-101-T			Administrator admin
+++	Modbus Slave	Accounts			
SECU	RITY	Home > Security > Account Management > Accounts			
-	Service Enablement			Q SE	ARCH + CREATE
e	HTTP/HTTPS	Account	Role	Status	
Ø	Firewall				
=0	Certificate Center	admin (you)	Administrator	⊘ Active	1
8	Account Management 👻	justin	justin	⊘ Active	:
•	Accounts	ricky	ricky	⊘ Active	:
	Roles	lynn	lynn	⊘ Active	:

Creating a New User Account

Click on **+ CREATE** to create a new user account. In the dialogue box that is displayed, fill up the fields and click **SAVE**.

NOTE

We recommend that you specify a strong password that is at least eight characters long, consisting of at least one number and at least one special character.

Password Policy	Valid Password
Create New Account	Create New Account
Account	Account
Josh	Josh
4/16	4/16
Role	Role
Administrator -	Administrator -
Password	Password
······ &	
Contains at least 8 characters Contains at least 1 number	Confirm Password
	Email - optional
Confirm Password	
······ 🔞	
Email - optional	CANCEL SAVE
CANCEL SAVE	

Managing Existing User Accounts

To manage an account, click on the pop-up menu icon for the account.

ts		
		Q SEARCH + CREATE
Role	Status	
Administrator	⊘ Active	:
justin	⊘ Active	Edit
ricky	⊘ Active	Change Password
	Role Administrator justin	Role Status Administrator Ø Active justin Ø Active

Function	Description
Edit	Change the role, email, or password of an existing account.
Deactivate	Does not allow the user to log in to this device.
Delete	Delete the user account. NOTE: This operation is irreversible.

•			

ΝΟΤΕ

You cannot **Deactivate** or **Delete** the last remaining account with an Administrator role. This is to prevent an unauthorized account from fully managing this system. When the system detects only one active account when the Administrator role is selected, all items in the pop-up menu will be grayed out.

User Roles

You can View, Create, Edit, and Delete user roles in ThingsPro Edge. In the main menu, go to Security > User Management > Roles to manage the user roles.

	MOXA	AIG-101-T	Adminis admin	strator 👻	
ŧŧŧ	Modbus Slave	Roles			
SECU	RITY	Home > Security > Account Management > Roles			
	Service Enablement	Q 58	EARCH +	CREATE	E.
e.	HTTP/HTTPS	Role Name			
0	Firewall	Administrator (built-in) 1 ac	ccount	:	
₩Q	Certificate Center	Users of this role have full permissions. This is a built-in role and can't be modify or delete.	ccount		
Ê	Account Management 👻		ccount	:	
	Accounts	ricky 1 ac	ccount	:	
·	Roles	lynn 1 ac	ccount	:	
MAIN	TENANCE	albert 1 ad	ccount	:	
Q	Protocol Status	Items per page: 10 👻 1 – 5 of 5	< <	> >	

Click **+ CREATE** to set up a new user role. Specify a unique name for the role and assign the appropriate permissions. When you are done, click on the button **"SAVE"** to create the role in the system.

justin		
		6 / 30
Description - optional		
		0 / 100
Access Permissions		
You must grant at least one priviledge to this role.		
AWS IoT Core Azure IoT Device		
Moxa Service Modbus Master		
Modbus Slave		
MQTT Client		
Maintenance		
System Configuration Security		
Tag Hub		
	CANCEL	SAVE

You can **edit** the settings or **delete** an existing role by clicking on the pop-up menu icon next to the role.

Roles		
Home > Security > Account Management > Roles		
	Q SEARCH	+ CREATE
Role Name		
Administrator (built-in) Users of this role have full permissions. This is a built-in role and can't be modify or delete.	1 account	:
justin 	1 account	:

Maintenance

Protocol Status

In case of A communication issue, go to **Maintenance > Protocol Status Check**. The device provides comprehensive troubleshooting tools to help you identify the issue easily.

When you access the page, you can see an overview of the status for Northbound Protocols and Southbound Protocols.

For AWS, Azure, MQTT Client troubleshooting, do the following:

1. Click CHECK.

orthbound Protocols		
AWS IoT Core	Azure IoT Device	MQTT Client
CHEC	к	СНЕСК
outhbound Protocols		
Modbus Master		

2. Click START.

← Azure IoT Device		
Home > Maintenance > Protocol Status > Azure IoT Device		
Status Check provides diagnostic tool to help you iden issues. For editing the configuration, please go to Azu		
Service Name	Connection Status	Last Upload Status
Azure IoT Device	Connected Connected on Sep 14, 2022, 11:37:38	Success Upload on Sep 15, 2022, 00:40:48
Advanced Diagnostic		
START EXPORT		

3. View the logs to identify the issue.

START EXPORT
TLS check
[v] connection: ok
<pre>[v] SSL handshake: ok</pre>
[v] certificate: is valid for 90 more days
Process Health Check
[v] Last retry time (status: connected): N/A
<pre>[v] Message: output queue is ok (0/500)</pre>
All check is completed

4. (Optional) **Export** the logs.

The steps below take Modbus TCP as an example:

- 1. Click CHECK.
- 2. Choose **TCP** or **COMx**.
- 3. View the diagnostic information.

- would	us Mas	ter - TCP 👻					
ne > Maintena	ance > Protoco	Status > modbus master - TCP					
		ostic tool to help you identify o guration, please go to Modbus l					
Diagnos	tic	Traffic Monitoring					
/lodbus Ov	erview (Auto	-refresh after 3s)					
Number of (Connections	Send Requests	Received Va	lid Responses	Received Invalid Responses	Received Exceptions	Timeout
1		47537	47537		0	0	0
Connection	S (Auto-refres	h after 3s)					
Slave ID	Status	Remote IP/Port	Send Requests	Received Valid Responses	Received Invalid Responses	Received Exceptions	Timeout

4. Click the Traffic Monitoring tab to capture the traffic logs.

← Mo	odbus Maste	r-TCP 👻				
Home > Mai	ntenance > Protocol Sta	tus > modbus master	- TCP			
	ck provides diagnost editing the configura					
Diag	gnostic Tra	ffic Monitoring				
STOP	Capturing					
	Auto scroll					y Filter Export
No.	Time	Send/Receive	Remote IP	Slave ID	Function Code	Data
197	16:00:29.053	WRITE	192.168.127.2:502	1	2	44B5000000601020000008
198	16:00:29.070	READ	192.168.127.2:502	1	2	4485000000401020100
199	16:00:29.103	WRITE	192.168.127.2:502	1	4	44860000006010400100010
200	16:00:29.120	READ	192.168.127.2:502	1	4	44B60000023010420000000000000000000000000000
201	16:00:29.145	WRITE	192.168.127.2:502	1	4	44B70000006010400300001
202	16:00:29.159	READ	192.168.127.2:502	1	4	448700000050104020000

5. (Optional) **Export** the traffic logs to send to experienced engineer for further analysis.

System Log

The main purpose of system log is to help Moxa engineers with troubleshooting. When you encounter an issue that you are not able to solve by yourself, export the log file and send it to Moxa TS for analysis.

Go to System Log to export the system log file and specify the location to save the system logs.

System Log	
Home > Maintenance > System Log	
System Log Service 😨	
Export	
Click "EXPORT" to save your current system log file and export t	the file.
EXPORT	

Click to specify the location to store the event logs. To optimize the use of storage space on your AIG, you can check the Enable **Time to Live** option and specify the maximum storage space for the system logs. Click **SAVE** to confirm your settings.

Storage Settings	
	get storage, all stored event logs will be e current storage before changing the
arget Storage	
System	
Used	3.59GB free of 6.05G
	3.59GB free of 6.05G
2209 MB	3.59GB Tree 01 6.05G
	3.5968 free of 6.056
2209 MB	
2209 MB Limiting Condition	
2209 MB Limiting Condition Desired Storage Cache Size (MB)	
2209 MB Limiting Condition Desired Storage Cache Size (MB) 100	
2209 MB Limiting Condition Desired Storage Cache Size (MB)	
2209 MB Limiting Condition Desired Storage Cache Size (MB) 100	

Event Log

When you face issues, you can check the event logs for recorded events that help you to narrow down the problems. If there are a large number of event logs, you can export the log to read easily.

Go to **Event Logs** to view all event logs categorized by **Severity**, **Event Name**, and **Category**. You can use the **SEARCH** function to filter the Event logs to find a specific event. The Event Logs can be exported as a *.zip file and downloaded on to your computer.

≡ M	10XA	AIG-101-T				Administrator admin
🗃 Tagi	Data Processing	Event Lo	og			
NORTHBOU	IND PROTOCOL	Home > Mainte	enance > Event Log			
III Azur	re IoT Device	Settings to	change the event log po	licy, Event Settings.		Q SEARCH EXPORT
⊞ AWS	S IoT Core	Severity	Category	Event Name	User	Date and Time 🕹
III MQT	TT Client	Alert	azure	device send telemetry fail		Sep 13, 2022, 23:29:19
## Mod	dbus Slave	Alert	azure	device send telemetry fail	**	Sep 13, 2022, 23:29:18
SECURITY		Alert	azure	device send telemetry fail	-	Sep 13, 2022, 23:29:17
	vice Enablement	Alert	azure	device send telemetry fail	-	Sep 13, 2022, 22:41:15
-	IP/HTTPS	Warning	azure	device disconnected	**	Sep 13, 2022, 12:16:57
Firev	wall tificate Center	Warning	system	system load 5 min >= 1	-	Sep 13, 2022, 04:06:20
=	count Management 4	Warning	modbus	function failed	2	Sep 11, 2022, 20:40:28
		Warning	system	system load 5 min >= 1	-	Sep 11, 2022, 02:06:24

Configuring Event Log Settings

Choose the type of events to be stored, specify where to keep the logs, and the maximum storage size to use. Click the **Event Settings** to access these settings.

Event L	og			
Home > Maint	enance > Event Log			
Settings to	o change the event log	policy Event Settings.		Q SEARCH 🗖 EXPORT
Severity	Category	Event Name	User	Date and Time 🔸
Alert	azure	device send telemetry fail	-	Sep 13, 2022, 23:29:19

You can select the type of events to be stored by clicking on the different levels of Severity: **Alert**, **Warning**, or **Info**. You can also select the individual event that you want to keep.

← Event Settings Home > Maintenance > Event Log > event settings	
Contract Log Service 🔯	
Event Index	
Log data only for the selected events will persist into the storage. All events Severity: Alert Severity: Narning Severity: Info	
V aws	
device connected	
✓ device connection failed	
✓ device disconnected	
✓ device send telemetry	
✓ ■ azure	
1 - 73 of 73 , Selected: 44	VE

Click 🖸 to specify the location to store the event logs. To optimize the use of storage space on your AIG, you can check the Enable **Time to Live** option and specify the maximum storage space for the system logs. Click **SAVE** to confirm your settings.

Storage Settings Notice: If you change the target storag deleted. Export logs from the current s storage settings.		
Target Storage System		*
Used 2209 MB	3.59GB free	e of 6.05GB
Limiting Condition Desired Storage Cache Size (MB) ① 100		
Enable Time to Live		
	CANCEL	SAVE

General Operation-Reboot

If you want to reboot the device, go to **General Operation > Reboot** and click **REBOOT NOW**. If you want to arrange a specific time to reboot, you can enable **Automatic Reboot With Scheduler** and enter the date, hour, and minutes.



General Operation - Config. Import/Export

Go to **General Operation > Config. Import/Export,** where you can import or export the gateway configuration file with a given password. The exported configuration file will be compressed to the **tar.gz** format and downloaded on your computer.

=	ΜΟΧΛ	AIG-101-T	Administrator admin
۲	Firewall	Config. Import/Export	
ΞQ	Certificate Center	Home > Maintenance > General Operation > Config. Import/Export	
₿	Account Management 4	Export	
MAII	NTENANCE	Encrypt the file to enhance security and click "EXPORT" to export the current system configuration as a configuration file.	
Q	Protocol Status	Password	
49	System Log		
-	Event Log	Confirm Password	
٩	General Operation 🔹		
	Reboot	EXPORT	
•	Config. Import/Export	Import	
	Software Upgrade	Click 'BROWSE' to select a previously exported configuration file and enter the password to upload the file.	
	Reset to Default	Configuration File	
DEVI	ICE MANAGEMENT	BROWSE	

General Operation—Firmware Upgrade

Go to **General Operation > Firmware Upgrade** to upgrade this device with Moxa's software packages.

Click **BROWSER** and select the software package file in *.deb file format on your computer, then click **UPLOAD.**

	MOXA		Administrator admin
\$## SEC	Modbus Slave	Firmware Upgrade None 3 Mantenates 3 General Operation 3 Firmware Upgrade	
	Service Enablement	Upgrade	
¢	HTTP/HTTPS	You may upload the upgrade pack from your local drive. Upgrade Settings	
Ø	Firewall	Upgrade From the Local Drive Choose the upgrade part (/ deb) from your local drive and upload it to your lio7 gateway. The initializing process will shart automatically after the upload is complete.	
#¢	Certificate Center	Firmware Upgrade File	
ė	Account Management	BROWSE	
MAI	NTENANCE		
Q	Protocol Status	UPLOAD	
-0	System Log		
Ē	Event Log		
٩	General Operation 🔹		
	Reboot		
	Config. Import/Export		
•	Firmware Upgrade		

General Operation—Reset to Default

If you want to clear all the settings to configuration default, there are two ways:

1. Go to **General Operation > Reset to Default** >press **RESET**. If you want to keep the network settings, enable **Reserve Network Settings** before clicking **RESET**.

=	мохл	AlG-101-T Administrator admin	•
0	Firewall	Reset to Default	
ΨŶ	Certificate Center	Home > Maintenance > General Operation > Reset to Default	
8	Account Management 4	Configuration Reset	
MAINT	TENANCE	If you are having trouble determining the root cause of the problem with AIG-100 series, you can try to reset the configuration (excludes Event Logs	
Q,	Protocol Status	and EULA agreement). Show storage location of the log files explanation	
0	System Log	Reserve Network Settings	
	Event Log	RESET	
٩	General Operation -		
	Reboot		

2. Press and hold the Reset button on the device till the SYS LED blinks (approximately seven seconds).

Device Management

Moxa DLM Service

Moxa DLM (device lifecycle management) service is used for management of the AIG Series. Imagine sitting in your office and using this service to remotely manage a large number of devices distributed around the world. You can monitor the device's health status, upgrade firmware, import/export configuration, and remotely log into the device's web console. If you want to apply for this service, contact the product manager, Joshua Lin, at joshua.lin@moxa.com.

Once you get the service, go to **Moxa DLM Service** to register the product online. Follow these steps:

1. Input DLM email and password, and press VERIFY.

MOXA DLM Service			
Moxa DLM (Device Lifecycle M quick and safe working space f Moxa DLM Service Enrol	Add Connection		
To start using DLM service for project, add the connection in Configure an DLM service ADD CONNECTION	Info: Add a Moxa DLM service connection and verify it. Email Password		
	CANCEL	VERIFY	

2. If the input information is correct, you will see the connection has been verified.

MOXA DLM Service	
Moxa DLM (Device Lifecycle Management) service provides a convenient, quick and safe working space for you to manage AIG Series.	
Moxa DLM Service Enrollment	
To start using DLM service for the device and connect to the DLM service project, add the connection in the device and select a project to enroll. Configure an DLM service connection	
Moxa DLM service connection Verified Email: joshua.lin@moxa.com Password:	EDIT
Enrollment setting Project Name AIG-101 Demo ~	

3. Choose the **Project** and Press **ENROLL** to enroll.

MOXA DLM Service	
Home > Device Management > MOXA DLM Service	
Moxa DLM (Device Lifecycle Management) service provides a convenient, quick and safe working space for you to manage AIG Series.	
Moxa DLM Service Enrollment	
To start using DLM service for the device and connect to the DLM service project, add the connection in the device and select a project to enroll.	
Configure an DLM service connection	
Moxa DLM service connection	EDIT
Email: joshua.lin@moxa.com Password: &	
Enrollment setting Project Name AlG-101 Demo	
ENROLL	

4. Once the enrollment is successful, you will see the following information.

A	

NOTE

Ensure the Moxa DLM service is enabled at the top left corner.

ome > De	evice Management > MOXA DLM Service		
Mo	oxa DLM service 💽		
Project	t Name	Status	
	AIG-101 Demo	O Disconnect	
Moxa D	DLM Service Certificate		
Moxa D			
Moxa D	DLM service certificate is a leaf X.509 certificate which issued by		
Moxa D Moxa D	DLM service certificate is a leaf X.509 certificate which issued by DLM service and allow device to connect with.		

5. Log in to the Moxa DLM Service to check if the AIG device is online.

All Devices Home > Projects > All Devices					
			○ Connect	ted Status:online	× C REFRESH
Serial Number	Model Name	Host Name	Connection Status	Labels	
TAAIG1010401	AIG-101-T	Moxa	 Online Connected on Oct 13, 2022 11:31 	:46	:
			Items per	page: 10 💌 1 – 1 of 1	$ \langle \rangle \rangle > $

Publish Mode

Publish Mode	Parameters	Value	Description	
By Interval	Publish Intervals (sec)	0 - 86400	The frequency to upload the data to the cloud.	
	Sampling Mode	All Values Latest Values All Changed Values Latest Changed Values	All Values: All values recorded within a specified interval will be sent to the cloud. Latest Values: Only the most recent value will be sent to the cloud. All Changed Values: All values that have changed within the configured interval will be sent to the cloud. Latest Changed Values: Only the most recent value that has changed will be sent to the cloud.	
	Custom Sampling rate from acquired data (sec)	0 - 86400	The frequency to synchronize the tag value with tag hub.	
Immediately	Sampling Mode	Enable/disable	Enable: Only publish the changed values to the cloud immediately. Disable: Publish all data to the cloud immediately once one of data item changes in the topic.	
	Minimal Publish Interval (sec)	0 – 60	To avoid transmitting a large amount of data to the cloud in a short period, it is possible to set a time interval that ensures a delay between each data transmission.	
By Size	Publish Size (bytes)	0 -262144	Once the data size reaches the specified threshold, the data will be transmitted to the cloud.	
	Sampling Mode	All Values All Changed Values	All Values: All values recorded within the specified size will be sent to the cloud. All Changed Values: All values that have changed within the configured size will be sent to the cloud.	
	Custom Sampling rate from acquired data (sec)	0 - 86400	The frequency to synchronize the tag value with tag hub.	
	Idle Timer (sec)	0 - 86400	To avoid situations where the data takes a long time to reach the desired size, a threshold value can be set to ensure that the data is sent out as soon as it reaches the specified timer setting.	